



Performance and Programme Board – Programme Health Report

All data supplied in the report has been populated directly from the Cheshire Planning System.

Reporting Period	FROM	1st July 2022	TO	30th September 2022
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DECISIONS TAKEN AT PERFORMANCE AND PROGRAMME BOARD

The following Closure Report was approved:

1554 Protection Review

The following PIDs were approved:

1613 – Service Improvement Review – International Search & Rescue Team (ISAR)



1614 – Welfare / Contaminants Unit

1615 – Intermediate Command Support Vehicle



1612 - PDRPro



1616 – Service Improvement Review - Fire Cover Review

Governance and Commissioning



1226	BLUE LIGHT COLLABORATION PROGRAMME		
PROGRAMME SPONSOR		Chief Fire Officer	PROGRAMME MANAGER
			Head of Service Improvement
Previous status	Current status	<u>Explanation</u> (where status is red or amber)	
			
Programme Update			
Awaiting Closedown Report			



1558		REPLACEMENT OF CREWE FIRE STATION		
PROJECT SPONSOR		Head of Service Improvement	PROJECT MANAGER	Group Manager - Projects
Previous status	Current status	<u>Explanation</u> (where status is red or amber)		
				
Project Update				
Operational crews moved in to the temporary accommodation on the 19th October and works to commenced on the new fire station on the 24th October. There has been a delay of three weeks from the original programme, which was due to supply chain issues with the temporary appliance bay structure.				

1557		STATION MODERNISATION PROGRAMME		
PROGRAMME SPONSOR		Head of Service Improvement	PROGRAMME MANAGER	Group Manager - Projects
Previous status	Current status	<u>Explanation</u> (where status is red or amber)		
		Programme paused, specifications and requirements are being reviewed		
Programme Update				
Following the retirement of the Estates Project Manager from the project team, Estates are recruiting for a new member of the team to fill this vacancy. The Group Manager (GM) is currently working with a temporary member of the Estates team to review year three, four and five stations and exploring alternative methods of delivering the requirements of the modernisation programme. These recommendations are to be presented in an SLT paper by the Area Manager for Service improvement before they are considered by members.				
The GM is regularly in contact with the Wates account director and the Procure North West team ensuring a continued working relationship in support of the modernisation programme.				



1606		Wilmslow Transition to DC1	
PROJECT SPONSOR		Assistant Chief Fire Officer	PROJECT MANAGER
Head of Service Delivery			
Previous status	Current status	<u>Explanation</u> (where status is red or amber)	
			
Project Update			
<u>Phase 1 – House purchases</u>			
<p>5 house purchases are now complete. The remaining four are still going through the conveyancing process, with 3 expected to complete in December and the final one completing in January. It is expected that Phase 1 will be completed by end of January 2023.</p> <p>There is a risk that that the sales could still fall through so the project team are keeping one eye on the market in case this occurs. The market has slowed since September, but there are still new properties coming onto the market in the right location.</p>			
<u>Phase 2 – Duty System Transition</u>			
<p>The transition and redeployment process has been agreed and was presented to the Joint Consultation and Negotiation Panel (JCNP) in September. A 30-day staff consultation period will commence during November. Once completed the redeployment and house allocation process will commence and is expected to be completed by mid January 2023.</p> <p>The Station Manager (SM) and Service Delivery Manager (SDM) are keeping the teams at Wilmslow up to date with progress.</p> <p>Based on timeframes for the houses to complete and for the completion of the redeployment the transition over to the new duty system is expected to be completed by the end of March 2023.</p>			



1591		MICROSOFT 365 IMPLEMENTATION	
PROJECT SPONSOR		Head of Service Improvement	PROJECT MANAGER
Previous status	Current status	<u>Explanation</u> (where status is red or amber)	
Project Update			
<p>Progress with the project throughout Quarter 2 has been slow. This has been in part due to unavailability of the IT team to begin to plan next steps, but mainly due to a purposeful slowing of the project. This was to allow for all users to get to grips with the new version of Office and various changes it brings (including 2 Factor authentication) and so the IT service Desk could catch up with the unprecedented volume of calls and incidents linked to users moving onto M365 PCs and laptops. It must be remembered that a change of technology on this scale has not been completed previously with over 400 new devices built and given out to staff.</p> <p>A key issue picked up during the hardware roll-out revolved around the insufficient number of licences for the Service. Previously the Service had paid for an unlimited number of licences for the basic Microsoft products. Now the Service has to pay a licence fee per user. Initially only 763 licences were purchased, but this did not take into consideration, volunteers, joint corporate service users and Fire Authority Members. A further 117 licences have since been purchased and the process around licence allocation, and de-allocation, is being reviewed to ensure that the Service has enough licences for all staff.</p> <p>Although the most difficult element of the move to M365 has been completed, there are still a number of phases required to complete the initial migration of CFRS to M365.</p> <p>These are: 'Teams Lite' implementation Upgrade of CFRS Smartphones Migration of Mailboxes to MS Exchange online (moving users email accounts to the Cloud servers) Migration of all users home drive content to OneDrive and ensuing decommissioning of the H drive</p> <p>Planning for these next phases commenced in late September and a Pilot of Teams "lite" began on the 29th September.</p>			





Operational Policy Assurance

1553		OPERATIONAL TRAINING GROUP REVIEW			
PROJECT SPONSOR		Deputy Chief Fire Officer	PROJECT MANAGER		Head of Operational Policy and Assurance
Previous status	Current status	Explanation (where status is red or amber)			
Project Update					
<p>The Group Manager (GM) for Operational Assurance has commenced a review of training delivered for the previous 12 months against the number of available training days and training staff within the Operational Assurance and Testing Team (OATT). This will form part of the negotiation scheduled for November 2022 with the representative bodies at the Joint Consultative Negotiating Panel (JCNP).</p>					

1586		PURCHASE A WATER CARRIER			
PROJECT SPONSOR		Head of Operational Policy and Assurance	PROJECT MANAGER		Station Manager – Policy and Planning
Previous status	Current status	Explanation (where status is red or amber)			
Project Update					
<p>The water carrier (water pod and prime mover) are now situated at Ellesmere Port Fire Station. The water pod has some minor issues identified and will require a day back with the manufacturer to remedy.</p> <p>All driver training for the water carrier has been completed.</p> <p>The hooklift operator training is outstanding owing to instructor resourcing issues.</p> <p>All mobilising has been embedded at North West Fire Control (NWFC) and the water carrier can be deployed to incidents and utilised. The restriction that prevails is the inability to demount the water pod from the prime mover, however this does not prevent its use.</p> <p>A training package has been developed to cascade training for the use of the pod to crews.</p>					







1313		EMERGENCY SERVICES MOBILE COMMUNICATIONS PROGRAMME (ESMCP)		
PROJECT SPONSOR		Head of Operational Policy and Assurance	PROJECT MANAGER	Station Manager - Projects
Previous status	Current status	<u>Explanation</u> (where status is red or amber)		
		The National programme continues to experience major delays. Therefore, the projected savings from decommissioning Airwave are also delayed.		
Project Update				
<p>Investigations continue with shared IT into securing a specialist resource to undertake the testing of critical operational locations in line with newly agreed project standards with Mobile Subscriber Server (MSS) - this means that when testing for a network signal it is testing for a data connection. Previously the standard was voice signal only (MCC – mobile customer care app).</p> <p>Meetings arranged for Q3 (Oct to Dec 22) to work through a re-baselining of critical operational locations, this will establish which emergency service has primacy for gap fixing.</p> <p>Work package completed regarding CFRS digital strategy moving forward and willingness to adopt an Emergency Services Network solution. The roll out of new Mobile Data Terminals (MDTs) began in October. This will provide a platform for the ESN network.</p> <p>Meetings with IT and Motorola discussing the replacement of SANJ hand held radios which should take place in Q4 (Dec 22 to Feb 23).</p> <p>The national project still appears to be stalling with unconfirmed projections as far as 2028. Regional meeting in the next month which should provide more detail on direction.</p>				

Service Delivery

1556		ON-CALL PROGRAMME		
PROGRAMME SPONSOR		Head of Service Delivery	PROGRAMME MANAGER	Service Delivery Manager - East
Previous status	Current status	<u>Explanation</u> (where status is red or amber)		
N/A	N/A	Project due to be closed.		
Programme Update				
Closedown Report Expected Q3				



1578		EXPANSION OF RAPID RESPONSE RESCUE UNITS (RRRU)			
PROJECT SPONSOR		Assistant Chief Fire Officer	PROJECT MANAGER		Head of Service Improvement
Previous status	Current status	<u>Explanation</u> (where status is red or amber)			
					
Project Update					
Closedown Report Expected Q3					



1588		DEVELOP A NEW WILDFIRE CAPABILITY			
PROJECT SPONSOR		Head of Service Delivery	PROJECT MANAGER		Station Manager - Policy and Planning
Previous status	Current status	<u>Explanation</u> (where status is red or amber)			
					
Project Update					
<p>The mobilising of the All Terrain vehicle has been embedded with North West Fire Control (NWFC).</p> <p>All training has been completed and recorded on PDRPro.</p> <p>Whilst Poynton await their Rapid Response Rescue Units (RRRU) to be delivered, they are using the DEFRA Landrover to transport the All Terrain Vehicle to incidents.</p> <p>A further six CFRS personnel have completed the Fire Operations Group (FOG) wildfire course in Buxton.</p> <p>Meeting to be arranged with project manager and project sponsor to discuss lessons learnt and close down record on CPS.</p>					





1549		HIGH RISE SPRINKLER CAMPAIGN 2018		
PROJECT SPONSOR		Deputy Chief Fire Officer	PROJECT MANAGER	Head of Prevention and Protection
Previous status	Current status	<u>Explanation</u> (where status is red or amber)		
Project Update				
<p>Sanctuary Housing (9 Blocks in Chester) – The service is awaiting return of a signed agreement in order that the funds of £52k can be released to Sanctuary. Numerous attempts have been made to encourage the return but as yet no progress has been made. Once funds have been exchanged a media release will be prepared.</p> <p>Guinness Housing (Waverley Court Project, Cheshire East) – A media release including a photo opportunity with representatives from Guinness and Cheshire Fire is being arranged jointly by the respective comms teams</p> <p>Torus Housing (Kingsway, Warrington) – Renovations of the block are ongoing and the Protection team are in regular communications with the project team. Completion is scheduled for November 2023.</p>				

1554		PROTECTION REVIEW		
PROJECT SPONSOR		Deputy Chief Fire Officer	PROJECT MANAGER	Head of Prevention and Protection
Previous status	Current status	<u>Explanation</u> (where status is red or amber)		
Project Update				
<p>Now that agreement has been reached with the three relevant representative bodies, work is now taking place to recruit to the relevant roles. The Crew Manager (CM) roles are being recruited as part of the service’s annual promotion board process. Events have taken place with prospective CMs to discuss the roles and a transfer process has also been communicated.</p> <p>The Green Book roles are also currently advertised and it is hoped that roles will be filled over the course of October / November.</p> <p>Closedown Report signed off during Performance and Programme Board.</p>				



1577 REVIEW OF THE RISK BASED INSPECTION PROGRAMME (RBIP)				
PROJECT SPONSOR		Head of Prevention and Protection	PROJECT MANAGER	Group Manager - Protection
Previous status	Current status	<u>Explanation</u> (where status is red or amber)		
				
Project Update				
RBIP project has been implemented. Full analysis of 12 months data and reporting required before success of risk based programme can be verified.				

ROAD SAFETY STRATEGY PLAN CHESHIRE				
PROJECT SPONSOR		Head of Prevention and Protection	PROJECT MANAGER	Head of Prevention and Station Manager - Deliberate Fire Reduction and Road Safety
Previous status	Current status	<u>Explanation</u> (where status is red or amber)		
		The creation of the Strategic Road Safety Plan was originally delayed by Covid and despite now being progressed by the Group, remains behind schedule.		
Project Update				
<p>Further discussion and consultation has taken place with Cheshire Road Safety Group (CRSG) members over the past few months regarding the proposed Road Safety Strategy. It is clear that the group would like to adopt the 'Road Safety Safe Systems' concept with the UN Zero Vision embedded into the strategy also. There was also the recognition of the need to develop a clear communication strategy that will link into national, regional, and local road safety campaigns and themes moving forward.</p> <p>Since the July meeting there have been delays in moving the strategy development work forward. As a result of this the partnership has contacted two external companies, RSS and Agilisys to discuss how they can assist in converting the groups vision and objectives into a working strategy.</p> <p>At the September CRSG board meeting, discussions were held regarding the potential to have a small group from the CRSG with some level of autonomy to make quicker decisions relating to the Road Safety Strategy. This group was agreed and will consist of one member from each unitary area, Cheshire Police, and Cheshire Fire & Rescue service.</p> <p>The aim is for the subgroup to meet with external companies and commission one to develop the strategy.</p>				