

Quarter 2 2016/17 Performance

A Cheshire where there are no deaths, injuries or damage from fires or other emergencies

Vision

IRMP Theme

Outcomes

Outputs

Protecting Local Communities

	Actual	Target	Q2 Year on Year	Q2 2015-16
Deaths in Primary Fires	5	0	↑	1
Injuries in Primary Fires	29	21	↑	26
Accidental dwelling fires	215	186	↑	182
- % starting in kitchens	134 (63%)	n/a	↑	111 (61%)
- % in homes with residents over pensionable age	77 (36%)	n/a	↑	39 (21%)
HSA evaluation - Residents very pleased/pleased	98%	100%	↓	100%
Deliberate fires	567	735	↓	789
Fires in Non Domestic Premises	88	76	↑	87
AFA's in Non Domestic Premises	567	553	↑	532

	Actual	Target	Q2 Year on Year	Q2 2015-16
HSA's Delivered to Heightened Risk	20,971	20,000	↑	14,007
Platinum address success rate	67%	65%	n/a	n/a
Thematic Inspections Completed	882	801	↓	924
NDP Fire Safety Audits Completed	803	820	↓	1,208

Responding to Emergencies

	Actual	Target	Q2 Year on Year	Q2 2015-16
10 Minute Standard	88%	80%	↑	87%
On Call Availability	67%	85%	↔	67%
Red Fleet Availability	98%	100%	↓	99%
After the incident - Residents very satisfied/satisfied overall	98%	100%	↑	97%
Residents very satisfied/satisfied with response times	94%	100%	↑	91%

	Actual	Target	Q2 Year on Year	Q2 2015-16
% On Call Budget Spent	Available at year end			

Developing the organisation

	Actual	Target	Q2 Year on Year	Q2 2015-16
Average Days/Shifts Lost to sickness	1.74	1.38	↑	1.71
ICT Core Service Availability	Not provided	99.9%	n/a	99.3%
Working Days Lost To Injury	27	30	↓	39
Website Visitors	296,876	209,000	↑	251,058
Carbon Use (tonnes)	Available at year end			
Staff Satisfaction	74.0%	n/a	n/a	n/a

	Actual	Target	Q2 Year on Year	Q2 2015-16
Core Skills Training Completed	53%	50%	↓	55%

Performance key

- Positive performance against target by at least 10%
- Meeting target
- Within 10% of target
- Failing against target by at least 10%

Year on year direction key

- Positive direction of travel year on year by at least 10%
- Positive direction of travel year on year by up to 10%
- Negative direction of travel year on year by up to 10%
- Negative direction of travel year on year by at least 10%