

CHESHIRE FIRE AUTHORITY

MEETING OF: PERFORMANCE AND OVERVIEW COMMITTEE
DATE: 22ND NOVEMBER 2017
REPORT OF: HEAD OF PROTECTION AND ORGANISATIONAL
PERFORMANCE
AUTHOR: ANTHONY JONES

SUBJECT: QUARTER 2 PERFORMANCE REPORT 2017-18

Purpose of Report

1. To present the 2017-18 Quarter 2 review of performance for each of the Service's Key Performance Indicators (KPIs).

Recommended that:

- [1] Members consider the information presented in this report.

Background

2. The report forms part of the Authority's performance reporting cycle and provides a summary of the Service's performance against the KPIs for Q2 2017-18.

Information

3. The Service's Performance and Programme Board receives a quarterly review of performance against KPIs. The Board is responsible for monitoring and reviewing progress against performance targets and ensuring that action is taken, wherever possible, if targets are not being met. The performance reviews are in turn presented to the Performance and Overview Committee.
4. The Corporate Scorecard is attached to this report as Appendix 1. It reflects the Q2 position against targets set and the year-on-year direction of travel for the Service's KPIs.
5. A more detailed description of each KPI including a summary of current performance and any actions taken to improve performance is set out in the Performance and Programme Board – Performance Report, attached to this report as Appendix 2.
6. Quarterly overviews (covering the period 1st April to 30th September) are also attached to the report concerning:
 - The Safe and Well initiative (Appendix 3)
 - On-Call Availability (Appendix 4)

- Safety Central (Appendix 5)

Financial implications

7. Specific financial and budget considerations are detailed in the financial report presented separately by the Head of Finance.

Legal implications

8. There are no issues to report at the end of Q2 that would affect the Service's ability to meet its statutory or other legal obligations.

Equality and Diversity implications

9. There are no specific equality and diversity issues. Equality monitoring information and resulting issues are reported to the Equality Steering Group.

Environmental implications

10. There are no specific environmental implications. Environmental performance targets are reviewed and monitored as part of the delivery of the Authority's Environmental Strategy.

Appendix 1 – 2017-18 Corporate Scorecard – Quarter 2

Appendix 2 – Quarter 2 Performance Report 2017-18

Appendix 3 – Safe and Well Initiative – Quarter 2 Overview

Appendix 4 – On-Call Availability – Quarter 2 Overview

Appendix 5 – Safety Central – Quarter 2 Overview