

Public Service Governance and Administration Survey 2016 - The Pensions Regulator

| | | Fire | Police | LGPS | Other |
|----|---|-------------|---------------|-------------|--------------|
| 1 | Survey response rate | 98% | 76% | 90% | 100% |
| 2 | Conflicts policy and procedure for pension board members | 80% | 71% | 85% | 100% |
| 3 | Register of interests | 86% | 74% | 87% | 100% |
| 4 | Knowledge and Understanding arrangements | 94% | 89% | 93% | 100% |
| 5 | Frequency of scheme manager attendance at pension board meetings | 68% | 43% | 86% | 82% |
| 6 | Procedures for assessing and managing risk | 44% | 51% | 92% | 91% |
| 7 | Risk register | 38% | 51% | 91% | 91% |
| 8 | Where risk management procedures have contributed significantly to new or revised internal controls | 14% | 28% | 29% | 20% |
| 9 | Where administration is delivered in-house | 24% | 20% | 73% | 36% |
| 10 | Employers providing timely, accurate and complete data | 58% | 63% | 7% | 9% |
| 11 | Data review within the last 12 months | 68% | 77% | 83% | 100% |
| 12 | Data review covering both before and after 1 April 2015 | 68% | 61% | 76% | 91% |
| 13 | Where data review identified any issues or problems | 45% | 52% | 66% | 100% |
| 14 | All annual benefit statements received by statutory deadline | 32% | 54% | 45% | 36% |
| 15 | Average number of complaints entering IDRPs | 48% | 44% | 38% | 60% |
| 16 | Procedures in place to identify, assess and report breaches of the law to TPR | 78% | 69% | 91% | 100% |
| 17 | Proportion that had identified any breaches of the law in the past 12 months | 58% | 11% | 45% | 64% |
| 18 | Proportion of reported breaches that were thought to be materially significant | 38% | 9% | 15% | 45% |
| 19 | Frequency of visiting TPR web site | 60% | 29% | 61% | 73% |
| 20 | Proportion judging TPR to be effective | 82% | 74% | 85% | 82% |