

CHESHIRE FIRE AUTHORITY

MEETING OF: PERFORMANCE AND OVERVIEW COMMITTEE
DATE: 11TH JULY 2018
REPORT OF: HEAD OF PROTECTION AND ORGANISATIONAL
PERFORMANCE
AUTHOR: ANTHONY JONES

SUBJECT: QUARTER 4 PERFORMANCE 2017-18

Purpose of Report

1. To present the 2017-18 Quarter 4 review of performance for each of the Service's Key Performance Indicators (KPIs).

Recommended that:

- [1] Members review and consider the information presented in this report.

Background

2. The report forms part of the Authority's performance reporting cycle and provides a summary of the Service's performance against the KPIs for Q4 2017-18.

Information

3. The Service's Performance and Programme Board (members of the Service Management Team) receives a quarterly review of performance against KPIs. The Board is responsible for monitoring and reviewing progress against performance targets and ensuring that action is taken wherever possible if targets are not being met. The performance reviews are in turn presented to the Performance and Overview Committee.
4. The Corporate Performance Scorecard is attached to this report as Appendix 1. It reflects the Q4 position against targets set and the year-on-year direction of travel for the Service's KPIs.
5. A more detailed description of each KPI including a summary of current performance and any actions required to improve performance is set out in the Performance and Programme Board – Performance Report attached to this report as Appendix 2.

Financial implications

6. Specific financial and budget matters were dealt with in a separate financial report. This was considered by the Fire Authority at its meeting in June 2018.

Legal implications

7. There are no issues to report at the end of Q4 that should impact upon the Service's ability to meet its statutory or other legal obligations.

Equality and Diversity implications

8. The Service has for a number of years collected and reported equality monitoring data across a number of indicators. This is reported quarterly to the Equality Steering Group and annually to this committee so that trends can be identified and addressed.
9. For the first time, this equality analysis has been compared to the data contained in this report and trends have been reported on a by exception only basis. For the avoidance of doubt, this comparison has only taken place where the same indicators are used in both the equality monitoring report and this report. Therefore, trends are not reported across the board.

Environmental implications

10. There are no specific environmental implications. Environmental performance targets are reviewed and monitored as part of the delivery of the Authority's Environmental Strategy.

Appendix 1 – Q4 2017-18 Corporate Scorecard

**Appendix 2 – Performance and Programme Board – Performance Report
Q4 plus Appendices**