



Protecting Local Communities

	Actual	Target	Q1 Year on Year	Q1 2017-18
Deaths in Primary Fires	0	0	↔	0
Injuries in Primary Fires	12	12	↓	13
Accidental dwelling fires	94	95	↔	93
- % starting in kitchens	48 (51%)	n/a	↓	53 (57%)
- % in homes with residents over pensionable age	13 (14%)	n/a	↓	21 (23%)
Deliberate fires (Primary and Secondary)	299	366	↓	410
Fires in Non Domestic Premises	44	48	↓	55
AFA's in Non Domestic Premises	100	132	↓	144

Responding to Emergencies

	Actual	Target	Q1 Year on Year	Q1 2017-18
10 Minute Standard	87%	80%	↓	88%
On Call Availability	64%	85%	↔	66%
Nucleus OC pumps	99%	85%		
Primary OC pumps	63%	85%		
Secondary OC pumps	46%	85%		

Developing the organisation

	Actual	Target	Q1 Year on Year	Q1 2017-18
Average Days/Shifts Lost to sickness	1.14	1.38	↔	1.03
Working Days Lost To Injury	28	8	↑	8

	Actual	Target	Q1 Year on Year	Q1 2017-18
HSAs Delivered to Heightened Risk	9,879	10,000	↓	10,365
Platinum address success rate	77%	65%	↓	61%
Thematic Inspections Completed	461	501	↓	448
NDP Fire Safety Audits Completed	344	450	↓	428

Performance key

- █ Meeting target
- █ Within 10% of target
- █ Falling against target by at least 10%

Year on year direction key

- ↔ Positive direction of travel year on year
- ↔ Marginal direction of travel year on year (0% to 10%)
- ↔ Negative direction of travel year