

CHESHIRE FIRE AUTHORITY

MEETING OF: PERFORMANCE AND OVERVIEW COMMITTEE
DATE: 27 FEBRUARY 2019
REPORT OF: HEAD OF PROTECTION AND ORGANISATIONAL
PERFORMANCE
AUTHOR: ANTHONY JONES

SUBJECT: PERFORMANCE REPORT – QUARTER 3, 2018-19

Purpose of Report

1. To present the review of performance for each of the Service's Key Performance Indicators (KPIs) at the end of Quarter 3, 2018-19.

Recommended that:

- [1] Members review and consider the information presented in this report.

Background

2. This report forms part of the Authority's performance reporting cycle and provides a summary of the Service's performance against the KPIs for Quarter 3 (Q3).

Information

3. The Service's Performance and Programme Board (members of the Service Management Team) receives a quarterly review of performance against KPIs. The Board is responsible for monitoring and reviewing progress against performance targets and ensuring that action is taken wherever possible if targets are not being met. The performance reviews are in turn presented to the Performance and Overview Committee.
4. The Corporate Performance Scorecard is attached to this report as Appendix 1. It reflects the Q3 position against targets set and the year-on-year direction of travel for the Service's KPIs.
5. A more detailed description of each KPI including a summary of current performance and any actions required to improve performance is set out in the Performance Health Report which is attached to this report as Appendix 2. In addition the following appendices supplement this information:

Appendix 3 - Safety Central Infographic
Appendix 4 – Safe and Well Infographic
Appendix 5 – On-call Availability

Financial implications

6. There are no financial implications associated with this report.

Legal implications

7. There are no issues to report at the end of Q3 that should impact upon the Service's ability to meet its statutory or other legal obligations.

Equality and Diversity implications

8. The Service has for a number of years collected and reported equality monitoring data across a number of indicators. This is reported quarterly to the Equality Steering Group and annually to this committee so that trends can be identified and addressed.

Environmental implications

9. There are no specific environmental implications. Environmental performance targets are reviewed and monitored as part of the delivery of the Authority's Environmental Strategy.

Appendix 1 - Q3 2018-19 Corporate Scorecard

Appendix 2 - Q3 Performance Health Report plus Appendices

Appendix 3 - Safety Central Infographic

Appendix 4 – Safe and Well Infographic

Appendix 5 – On-call Availability