

Areas for Improvement

<p>How effective is CFRS at keeping people safe and secure from fire and other risks?</p> <p>Good Overall</p>	
<p>1.3 – Protecting the public through fire regulation</p>	<p>Good</p> <p>Area for Improvement</p> <p>The service should ensure it allocates enough resources to a prioritised and risk-based inspection programme.</p>
<p>How efficient in CFRS at keeping people safe and secure from fire and other risks?</p> <p>Good Overall</p>	
<p>2.1 – Making best use of resources</p>	<p>Good</p> <p>Areas for improvement</p> <p>The service should ensure there is effective monitoring, review and evaluation of the benefits and outcomes of any collaboration.</p> <p>The service should ensure it has sufficiently robust plans in place to secure the right level of savings in the medium term by widening its scenario planning and testing for future financial forecasting.</p>
<p>2.2 – Making the fire and rescue service affordable now and in the future</p>	<p>Good</p> <p>Area for improvement</p> <p>The service needs to demonstrate sound financial management of principal non-pay costs. It should use benchmarking data more widely and effectively.</p>
<p>How well does CFRS look after its people?</p> <p>Requires Improvement Overall</p>	
<p>3.1 – Promoting the right values and culture</p>	<p>Requires Improvement</p> <p>Areas for improvement</p>

	<p>The service should assure itself that staff understand and have confidence in the purpose and integrity of wellbeing policies, especially sickness.</p> <p>The service should take early action, such as monitoring overtime, to improve the wellbeing of staff.</p> <p>The service should assure itself that senior managers are visible to act as role models by demonstrating their commitment to service values through their behaviours.</p>
<p>3.3 – Ensuring fairness and promoting diversity</p>	<p>Requires Improvement</p> <p>Areas for improvement</p> <p>The service should ensure that leaders can demonstrate that they act on and have made changes as a direct result of feedback from staff.</p> <p>The service should improve communications between staff and senior managers, so queries and suggestions are responded to in a timely and appropriate way.</p>