

ON CALL BREAKDOWN

Year to date On Call availability breakdown

Shift	With a crew of 4	With a crew of 3 *(SIU)
Nucleus On Call	96.92%	97.25%
Primary On Call	63.19%	72.02%
Secondary On Call	42.75%	48.31%

Last six months performance (All On Call patterns)

Quarter 1 2019/20			Quarter 2 2019/20		
April	May	June	July	August	Sept
62.33%	61.21%	64.72%	62.66%	59.49%	63.09%

The overall On Call availability % is remaining stable however, at present, any availability improvements made in a number of stations is being countered by poor performance in a small number of stations.

Most recent month by month performance (Primary On Call only, crew of 4)

Station	August 2019	September 2019	Improvement
Nantwich	92.10%	93.72%	✓
Poynton	83.80%	87.26%	✓
Sandbach	72.48%	78.30%	✓
Middlewich	63.81%	79.69%	✓
Holmes Chapel	54.03%	29.55%	✗
Stockton Heath	68.72%	54.51%	✗
Tarporley	38.10%	32.22%	✗
Alsager	80.24%	83.16%	✓
Malpas	49.93%	61.42%	✓
Frodsham	18.58%	9.24%	✗
Bollington	56.35%	63.26%	✓
Audlem	62.67%	78.78%	✓
Knutsford	38.21%	46.32%	✓

Most recent month by month performance (Nucleus On Call only, crew of 4)

Station	August 2019	September 2019	Improvement
Macclesfield	96.77%	100%	✓
Birchwood	93.82%	99.72%	✓
Wilmslow	94.35%	97.15%	✓

Most recent Month by month performance (Secondary On Call only, crew of 4)

Station	August 2019	September 2019	Improvement
Macclesfield	40.89%	62.19%	✓
Runcorn	32.09%	47.67%	✓
Northwich	42.00%	43.40%	✓
Penketh	47.31%	57.85%	✓
Winsford	23.05%	19.41%	✗