

CHESHIRE FIRE AUTHORITY

MEETING OF: PERFORMANCE AND OVERVIEW COMMITTEE
DATE: 27th NOVEMBER 2019
REPORT OF: HEAD OF PROTECTION AND ORGANISATIONAL
PERFORMANCE
AUTHOR: ANTHONY JONES

SUBJECT: PERFORMANCE REPORT - QUARTER 2, 2019-20

Purpose of Report

1. To present the 2019-20 Quarter 2 review of performance for each of the Service's Key Performance Indicators (KPIs).

Recommended that:

- [1] Members consider the information presented in this report, in particular noting the revised target for Safe and Well visits.

Background

2. The report forms part of the Authority's performance reporting cycle and provides a summary of the Service's performance against the KPIs for Q2 2019-20.

Information

3. The Service's Performance and Programme Board (members of the Service Management Team) receives a quarterly review of performance against KPIs. The Board is responsible for monitoring and reviewing progress against performance targets and ensuring that action is taken wherever possible if targets are not being met. The performance reviews are in turn presented to the Performance and Overview Committee.
4. The Corporate Performance Scorecard is attached to this report. It reflects the Q2 position against targets set and the year-on-year direction of travel for the Service's KPIs.
5. A more detailed description of each KPI including a summary of current performance and any actions required to improve performance is set out in the Performance Health Report.

Financial implications

6. There are no financial implications with this report.

Legal implications

7. There are no issues to report at the end of Q2 that should impact upon the Service's ability to meet its statutory or other legal obligations.

Equality and Diversity implications

8. The Service has for a number of years collected and reported equality monitoring data across a number of indicators. This is reported quarterly to the Equality Steering Group and annually to this committee so that trends can be identified and addressed.

Environmental implications

9. There are no specific environmental implications. Environmental performance targets are reviewed and monitored as part of the delivery of the Authority's Environmental Strategy.

Appendix 1 – Quarter 2 Performance

Appendix 2 – Safety Central Infographic

Appendix 3 – Safe & Well Infographic

Appendix 4 – On-call Availability

Appendix 5 – On-call Breakdown