

Unique Ref	Date of Compliment	How was the compliment received	Compliment	Relevant Department	Department Notified of Compliment
Comp 01.20	03/04/20	Email	Compliments were given to the crews who attended a fire on a farmland.	Service Delivery	Yes
Comp 02.20	05/04/20	Email	Compliments were given to two members of staff following their assistance with a fire risk assessment.	Protection / Service Delivery	Yes
Comp 03.20	08/04/20	Email	Compliments given to the safety advocate for replacing a smoke alarm.	Prevention	Yes
Comp 04.20	13/04/20	Email	Compliments were given to the crews who attended a fire at a domestic property.	Service Delivery	Yes
Comp 05.20	16/04/20	Facebook	Compliments were given to a member of staff who volunteered to help her neighbours during lockdown.	Protection	Yes
Comp 06.20	20/04/20	Email	Compliments were given to the crew that recreated a viral TikTok video on the station's social media page.	Service Delivery	Yes
Comp 07.20	24/04/20	Letter	Compliments were given to the crew who attended a chimney fire.	Service Delivery	Yes
Comp 08.20	30/04/20	Email	Compliments were given to the crews who attended a fire at a domestic property.	Service Delivery	Yes
Comp 09.20	01/05/20	Email	Compliments were given to the crew at Chester for sending a special birthday message to a local resident whilst in lockdown.	Service Delivery	Yes
Comp 10.20	10/05/20	Email	Compliments were given to the crew who attended an incident involving a washing machine.	Service Delivery	Yes
Comp 11.20	17/05/20	Email	Compliments were given to the crews that checked a faulty smoke detector.	Service Delivery	Yes
Comp 12.20	18/05/20	Email	Compliments were given to the crews that attended a fire on West Street.	Service Delivery	Yes
Comp 13.20	22/05/20	Email	Compliments were given to the crews who attended a domestic fire in Moulton	Service Delivery	Yes
Comp 14.20	24/05/20	Email	Compliments were given to the crews who attended the factory fire in Ashton.	Service Delivery	Yes

Comp 15.20	27/05/20	Email	Compliments were given to the crews that attended a domestic fire.	Service Delivery	Yes
Comp 16.20	29/05/20	Email	Compliments were given to the crew who attended a dishwasher fire.	Service Delivery	Yes
Comp 17.20	31/05/20	Email	Compliments were given to the advocate who replaced a smoke alarm.	Prevention	Yes
Comp 18.20	04/06/20	Letter	Compliments were given to crews who attended a domestic fire.	Service Delivery	Yes
Comp 19.20	02/06/20	Email	Compliments were given to the crews who attended a domestic fire and the aftercare service received from the advocates.	Service Delivery / Prevention	Yes
Comp 20.20	07/06/20	Email	Compliments were given to the crews who attended a neighbouring dwelling fire.	Service Delivery	Yes
Comp 21.20	16/06/20	Email	Compliments were given to the crews who attended a dwelling fire in Acton Bridge.	Service Delivery	Yes
Comp 22.20	30/06/20	Email	Compliments were given to advocates who were helping to delivery prescriptions.	Prevention	Yes
Comp 23.20	01/07/20	Email	Compliments were given to the advocate who replaced a smoke alarm.	Prevention	Yes
Comp 24.20	05/07/20	Email	Compliments were given to the crew called to a dwelling fire at a property in Neston.	Service Delivery	Yes
Comp 25.20	06/07/20	Email	Compliments were given to crews who attended a rescue of a teenaged girl.	Service Delivery	Yes
Comp 26.20	03/08/20	Email	Compliments were given to the crews who attended an incident involving a vehicle on fire along the M6.	Service Delivery	Yes
Comp 27.20	10/08/20	Facebook	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes
Comp 28.20	10/08/20	Facebook	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes
Comp 29.20	10/08/20	Twitter	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes
Comp 30.20	17/08/20	Email	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes
Comp 31.20	18/08/20	Google Review	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes
Comp 32.20	19/08/20	Email	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes

Comp 33.20	19/08/20	Twitter	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes
Comp 34.20	14/08/20	Twitter	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes
Comp 35.20	19/08/20	Letter	Compliments were given to the crews fundraising for the Firefighter's Charity	Service Delivery	Yes
Comp 36.20	20/08/20	Twitter	Compliments were given to the safety advocate for installing a smoke alarm for someone with partial hearing.	Prevention	Yes
Comp 37.20	26/08/20	Twitter	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes
Comp. 38.20	26/08/20	Email	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes
Comp.39.20	27/08/20	Twitter	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes
Comp. 40.20	27/08/20	Twitter	Compliments were given to the apprentices and Safety Central team for hosting a family day.	Prevention	Yes
Comp 41.20	03/09/20	Email	Compliments were given to the crews who attended an incident.	Service Delivery	Yes
Comp 42.20	07/09/20	Twitter	Compliments were given to the staff and facilities at Safety Central following a visit from North West Ambulance Service.	Prevention	Yes
Comp 43.20	07/09/20	Twitter	Compliments were given to the staff and facilities at Safety Central following a visit from North West Ambulance Service.	Prevention	Yes
Comp 44.20	07/09/20	Twitter	Compliments were given to the staff and facilities at Safety Central following a visit from North West Ambulance Service.	Prevention	Yes
Comp 45.20	07/09/20	Twitter	Compliments were given to the staff and facilities at Safety Central following a visit from North West Ambulance Service.	Prevention	Yes
Comp 46.20	30/09/20	Email	Compliments were given to the staff and facilities at Safety Central following a school visit.	Prevention	Yes
Comp 47.20	20/10/20	Email	Compliments were given to the crews who attended an incident in Winsford.	Service Delivery	Yes
Comp 48.20	01/12/20	Telephone	Compliments were given to the professionalism of the crew who attended a chimney fire.	Service Delivery	Yes
Comp 49.20	22/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes

Comp 50.20	22/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 51.20	22/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 52.20	22/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 53.20	22/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 54.20	22/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 55.20	22/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 56.20	22/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 57.20	22/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 58.20	22/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 59.20	23/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 60.20	23/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 61.20	23/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 62.20	23/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 63.20	23/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes

Comp 64.20	23/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 65.20	23/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 66.20	24/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 67.20	24/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 68.20	29/12/20	Letter	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 69.20	29/12/20	Letter	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 70.20	30/12/20	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 71.20	04/01/20	Email	Compliments were given to the crew who responded to an incident.	Service Delivery	Yes
Comp 72.20	06/12/20	Letter	Compliments were given to a crew who attended an incident and assisted North West Ambulance Service.	Service Delivery	Yes
Comp 73.20	06/01/21	Email	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 74.20	07/01/21	Email	Compliments were given to the safety advocate for conducting a home safety visit.	Prevention	Yes
Comp 75.20	12/01/21	Letter	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 76.20	12/01/21	Letter	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 77.20	12/01/21	Letter	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 78.20	12/01/21	Letter	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes

Comp 79.20	19/01/21	Letter	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 80.20	19/01/21	Letter	Compliments and thanks were given to the staff who delivered Christmas hampers to care homes.	Service Delivery	Yes
Comp 81.20	21/01/21	Email	Compliments were given to those who assisted the flood efforts.	Service Delivery	Yes
Comp 82.20	22/01/21	Email	Compliments were given to those who assisted the flood efforts.	Service Delivery	Yes
Comp 83.20	22/01/21	Email	Compliments were given to those who assisted the flood efforts.	Service Delivery	Yes
Comp 84.20	22/01/21	Email	Compliments were given to those who assisted the flood efforts.	Service Delivery	Yes
Comp 85.20	26/01/21	Email	Compliments were given to the Service for replacing a faulty smoke alarm	Prevention	Yes
Comp 86.20	08/03/21	Email	Compliments were given to the crew who attended a bin fire.	Service Delivery	Yes