

Quarter 1 2016/17 Performance

A Cheshire where there are no deaths, injuries or damage from fires or other emergencies

Vision

IRMP Theme

Outcomes

Outputs

Protecting Local Communities

	Actual	Target	Q1 Year on Year	Q1 2015-16
Deaths in Primary Fires	1	0	↑	0
Injuries in Primary Fires	16	10	↑	8
Accidental dwelling fires	117	94	↑	98
- % starting in kitchens	69 (59%)	n/a	↓	61 (62%)
- % in homes with residents over pensionable age	38 (32%)	n/a	↑	24 (24%)
HSA evaluation - Residents very pleased/pleased	99%	100%	↓	100%
Deliberate fires	270	378	↓	404
Fires in Non Domestic Premises	49	38	↑	37
AFA's in Non Domestic Premises	261	246	↑	207

	Actual	Target	Q1 Year on Year	Q1 2015-16
HSAs Delivered to Heightened Risk	11,174	10,000	↑	7,494
Platinum address success rate	73%	65%	n/a	n/a
Thematic Inspections Completed	438	419	↓	494
NDP Fire Safety Audits Completed	392	400	↓	554

Responding to Emergencies

	Actual	Target	Q1 Year on Year	Q1 2015-16
10 Minute Standard	87%	80%	↓	89%
On Call Availability	68%	85%	↓	71%
Red Fleet Availability	99%	100%	↑	98%
After the incident - Residents very satisfied/satisfied overall	97%	100%	↓	100%
Residents very satisfied/satisfied with response times	95%	100%	↓	100%

	Actual	Target	Q1 Year on Year	Q1 2015-16
% On Call Budget Spent	Available at year end			

Developing the organisation

	Actual	Target	Q1 Year on Year	Q1 2015-16
Average Days/Shifts Lost to sickness	0.79	1.38	↑	0.75
ICT Core Service Availability	Not provided	99.9%	n/a	99.3%
Working Days Lost To Injury	27	16	↑	2
Website Visitors	142,240	104,407	↑	112,551
Carbon Use (tonnes)	Available at year end			
Staff Satisfaction	74.0%	n/a	n/a	

	Actual	Target	Q1 Year on Year	Q1 2015-16
Core Skills Training Completed	34%	25%	↓	36%

Performance key

- Positive performance against target by at least 10%
- Meeting target
- Within 10% of target
- Failing against target by at least 10%

Year on year direction key

- ↑ Positive direction of travel year on year by at least 10%
- ↑ Positive direction of travel year on year by up to 10%
- ↓ Negative direction of travel year on year by up to 10%
- ↓ Negative direction of travel year on year by at least 10%